

# CGTC Quality Planning

Schematic

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- 1. Analysis of Internal/External Environment**
- College Strengths and Weaknesses
  - Demographics of Region
  - Community Needs
  - Economic/Political Trends
  - Legislative Mandates



**Programs and Services  
Delivered  
to the Community**

**Internal**

**External**

Strengths \_\_\_\_\_

Weaknesses

Opportunities \_\_\_\_\_

Threats

**Organizational  
Assessment**

- Educational Process
- Administrative Process
- Other Demographics

**Environmental  
Scanning**

- National Assessment
- Regional Assessment
- Local Assessment

**Vision and Values**

**Mission  
Statement**

**Long-Range Goals**

**Priority Initiatives**

# CGTC Mission and Vision

## External Evaluations

3 Years      5 Years      10 Years

TCSG Performance Accountability Review (PAR)

Commission on Colleges (COC) Fifth Year Interim Report and QEP Progress Report

\*Commission on Colleges (COC)

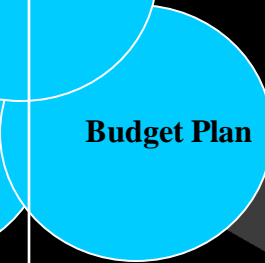
## Internal Evaluation Responsibility

Leadership Team

Process Improvement Teams

Project Action Teams

Professional Development



Academic Affairs



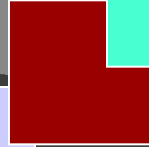
Student Affairs

Operations North & South

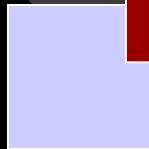
Technology



Administrative Financial Services



Student Financial Services



Facilities

Economic Development

Executive Services



Adult Education



Institutional Effectiveness

Application of Results

Assessment & Evaluation

Implementation

## Division Operation Plans

**ADMINISTRATION**

**Teams**

**CGTC Planning,  
Assessment, and  
Budgeting Model**

# My Impact

- Implementing Strategies
- Promoting CGTC's Customer Service Focus
- Setting Unit Goals and Assessing Outcomes
- Making Improvements in my Department
  - Organizationally
  - Personally